

# Is Merchant Services Costing You Customers?

Alpha & Omega Processing understands the need for exceptional customer service.

That's why everything we do is based on putting your customer first. At AOP, your customer's satisfaction is our number one priority.



## Raising the bar for Merchant Services Providers Everywhere.

To learn more visit [www.AOPsales.com](http://www.AOPsales.com)  
or call 866-242-4325

### NO FEES

Your customers will not have to worry about cancellation fees, annual fees or regularly scheduled rate increases. Our business model is based on long term relationships, not short term fees to account for high client turnover.

### NEXT DAY FUNDING

Next Day Funding is available for most merchants, depending upon time-zone, credit history and when they settle their transactions.

### QUALITY CONTROL CALLS

AOP initiates routine Quality Control Calls to ensure that your merchants have consistently experienced smooth processing transactions.

### PCI COMPLIANCE

It is our duty to make sure your clients are compliant with all PCI regulations. We assist them, for no additional charge, in understanding and implementing the proper safety parameters as well as educate them at reducing their risk of losing card-holder data.

### AOP also offers a host of innovative products to help your merchants grow their business:

Text Message Marketing  
Automated Clearing House (ACH)  
Check Cashing for Convenience Stores

Electronic Check Conversion  
BOC and Lockbox  
ezFood for Restaurants

AOP has knowledgeable, courteous sales professionals that will truly help your merchants feel like they're dealing with an extension of the trusted relationship you've developed with them. If your current merchant-services provider isn't putting your customers ahead of their commission, you should give us a call.

